# **Patient Express**



## Registration

Today's Date:

1. Patient Info	Please Fill Out Entire Form	Completely & Legibly			
Last Name	First Name	Age Male Female			
		··3~			
Street Address	City	State Zip			
() () Home Phone Cellular	• Email Ad	dress (Required in order to watch "New Patient Video")			
		( )			
Occupation	Employer Name	Phone #			
Emergency Contact Person (relationship)	() Phone #	If Patient is a MINOR: Parent/Guardian Name and Signature			
Social Security #	Date of Birth//	Single Arried Widow Divorce			
Work Status: Currently Employed	Retired Disabled ( _	TotalTemporary) D Student (P/TF/T)			
2. My Condition		3. Payment Info			
	. INFO REQUIRED**	(Check only one box)			
MY INJURY/AILMENT IS RELATED T	ю	<b>INSURANCE</b> and would like to			
AUTO/PERSONAL INJURY: Date of	accident://	Have you deal directly with them. I will assign my			
WORK INJURY: Complete all information	tion below.	benefits to you by completing the "Assignment of Benefits Form" (Fees may apply in some cases). The following information is required prior to 1st visit.			
Date of injury://					
Your company HR person nam	e	My coinsurance/copay is \$			
Insurance adjustor name		My deductible is \$			
Insurance adjustor PH#		<ul> <li>Get a 30% discount by paying the entire bill at the time of service. I'll get reimbursement on my own.</li> <li>(Ask the front desk person for details)</li> </ul>			
NO INJURY: What do you think may	nave caused it?				
I have already had		WORKERS COMP			
SURGERY: When and what type?		You must have all info provided under "My Condition"			
SURGERT. When and what type?		CASH, CHECK, CREDIT and would like a 30% discount by paying at the time of service.			
PHYSICAL THERAPY BEFORE: Wh	en and Where?	Payment plan and apply for "Financial Hardship"			
		Get a 30% discount by paying up front. I'll get reimbursed after my case settles.			
HOME HEALTH CARE: Are you still	eceiving it? Yes No				
OTHER CARE: What?		Wait until my case settles before paying. I will			
		Complete the "Attorney Lien" form. Fees may apply.			
4. Referral Info					
How di	d you hear about us?	Physician/Dentist/Chiropractor/Nurse: Give details below.			
Friend or Family Brochure	Give Details:	Referring Physician/Person's Name			
	Directory	City State			
Advertisement Other:		Phone #			

I have read and agree to all the policies on the back of this form. Signature \_\_\_\_

## **Informed Consent and Policies Agreement**

## **Medical Necessity**

All treatments must be justified and medically necessary in order for us to treat and bill your insurance. Some of the factors that determine whether or not treatment is medically necessary are:

- 1) Does your condition interfere with the quality of your life?
- 2) Does your condition interfere with your ability to perform work or daily activities?
- 3) Are you motivated and able to participate in your treatment program and follow home and self-care instruction?
- 4) Is there potential for your condition to improve and/or resolve? If not, is there potential for your function or ability to perform daily activities to improve through modified movement, assistive devices, etc.?
- 5) Are there specific goals set that are measurable and track-able?
- 6) Is there a safety concern?

If the above criteria are not met, you are welcome to participate in our elective services such as MR4 Laser, massage, myofascial treatments, fitness/exercise training, Posture Program, etc. payable out-of-pocket by cash, check or credit card.

## Cancel/No-show/Late

Please refer to the Express Registration Form.

## Authorization for Release of Records

**Assignment of Benefits** (for insurance patients) Please refer to the Assignment of Benefits form.

## Results

The purpose of physical/occupational therapy is to maximize your body's own healing potential through natural means and promote your ability to perform daily, work, and leisure and sports activities through increased strength, flexibility, agility, and movement strategies. It is not possible to predict the results or outcomes of treatment. Sometimes benefits are realized immediately and sometimes it's more gradual over time.

## **Insurance Patients**

It is your responsibility to know your benefit and insurance coverage for physical therapy services, including any maximums or exclusions. You are responsible for all charges whether paid by insurance or not. Any balances that exceed 30 days may incur fees and collection costs.

## **Medicare Patients**

If you do NOT have supplemental insurance, you will be responsible for the twenty percent (20%) co-insurance portion not paid by Medicare as well as any deductible amounts not yet met. It is your responsibility to keep track of therapy cost totals for the purpose of not exceeding the Therapy Cap (unless your diagnosis is exempt from the Cap).

## **Minors and Parents**

If patient is a minor (under 18 years of age), the parent or legal guardian is responsible for all charges and decisions made by the minor. We do not assume any liability for the minor while on premises or not, and it is the responsibility of the parent or guardian to supervise the minor before, during and after treatments.

## **Informed Consent**

By signing below, the patient gives the therapist permission to the evaluation and treatment. It is your right to accept or refuse any treatment offered. There are no guarantees made as to the results that may be obtained from our treatment(s). If you have any questions about your care, be sure to ask the therapist.

It is up to patient/caretaker to inform the therapist/staff about any health problems or allergies patient may have. Patient/caretaker must also tell the therapist/staff about drugs or medications being taken as well as any medical conditions and/or surgeries.

Please discuss any questions or problems with the therapist before signing this statement of understanding and consent for care.

## **Patient Declaration**

The therapist has explained to me the type of treatments ideal for my condition and the benefits of therapy, along with the risk of NOT receiving treatment. I have been given an opportunity to ask questions, and all my questions have been answered to my satisfaction. I confirm that I have read and fully understand this consent and policies form.

I have read and understand the foregoing explanation of rehabilitation/therapy care given to me. I hereby give my consent for the therapist to render treatments to me.

Patient Signature/Date

Patient's Representative Signature/Date

Witness Signature/Date

Relationship to Patient

## HIPAA Notice Acknowledgement & Consent

Occupational Therapy Concept

## ACKNOWLEDGEMENT

I have received and read the Notice of Privacy Practices for the office **Occupational Therapy Concept** and understand my rights contained in the notice.

Signature of PATIENT or LEGAL GUARDIAN

Date

Print Name of Patient

Print Name of Legal Guardian, if applicable

## CONSENT

I hereby give my consent for **Occupational Therapy Concept** to use and disclose protected health information (PHI) about me to carry out treatment, payment and health care operations (TPO). The Notice of Privacy Practices provided by the practice named above describes such uses and disclosures more completely.

I have the right to review the Notice of Privacy Practices prior to signing this consent. **Occupational Therapy Concept** reserves the right to revise its Notice of Privacy Practices at any time. A revised Notice of Privacy Practices may be obtained by forwarding a written request to **Sharmin Tiu-Curcio**, **33-10 Queens Blvd. Suite 301, Long Island City, NY 11101**.

With this consent, Occupational Therapy Concept may:

- Call my home or other alternative location and leave a message on voice mail or in person in reference to any items that assist the practice in carrying out TPO, such as appointment reminders, insurance items and any calls pertaining to my clinical care, including examination findings, test results, among others.
- Mail to my home or other alternative location any items that assist the practice in carrying out TPO, such as appointment reminder cards and patient billing statements as long as they are marked "Personal and Confidential."
- Contact me by phone, mail, or email to participate in charitable events, patient appreciation days, educational seminars, health/wellness/fitness classes, or other marketing events to raise awareness, food donations, gifts, money, or promote pertinent products or services that might be useful to me.
- E-mail to my home or other alternative location any items that assist the practice in carrying out TPO, such as appointment reminder cards and patient billing statements. I have the right to request that Occupational Therapy Concept restrict how it uses or discloses my PHI to carry out TPO. The practice is not required to agree to my requested restrictions, but if it does, it is bound by this agreement.

By signing this form, I am consenting to allow **Occupational Therapy Concept** to use and disclose my PHI to carry out TPO and other approved uses as stated above.

I may revoke my consent in writing except to the extent that the practice has already made disclosures in reliance upon my prior consent. If I do not sign this consent, or later revoke it, **Occupational Therapy Concept** may decline to provide treatment to me.

Signature of PATIENT or LEGAL GUARDIAN

Date

Print Name of Patient

Print Name of Legal Guardian, if applicable

## Important Company Policies for a Successful Relationship

We strive to provide you the best personalized care available. To make this possible we adhere to a set of very important guidelines. Please read them carefully, initial all the boxes, and indicate your agreement by signing on the other side of this form (bottom).



#### Late Policy "10-minutes"

Being late by more than 10 minutes will require you to either reschedule or wait for the next available opening. There are no guarantees since openings due to cancellations are unpredictable. We do not allow appointment overlap because this undeservedly compromises the care of another patient.



If you wish to change or cancel an appointment, we require a minimum **24-hour advance notice**. Anything less will result in a **\$30 fee** charged to your account. It costs us money to make appointments available money to you. Whether you attend or not we still accrue the expenses (for staff wages, rent, etc.). We don't charge you the actual cost for that appointment but rather a mere \$30 fee. We do NOT make money with this charge; it's only to act as a deterrent from making last minute changes. Advance notice allows someone else (who needs it) time to reserve it in place of you. Please be courteous and responsible. Thank you.



#### Copays are due upon arrival

If you happen to forget your wallet or checkbook we may still be able to see you upon completion of an "Extension Request" form. This is a "promise-to-pay" form and carries a minimal fee that allows you to keep your appointment.



#### No-shows are bad

If you fail to show for an appointment without notice all future appointments will be removed and a \$30 fee assessed to your account. You may re-schedule appointments again on a "first come, first serve basis".



#### Cell phones must be shut OFF or silent

We realize emergencies may arise and therefore allow you to carry your cell phone during your session, however, please be courteous and set to silent mode or turn off. Thank you.

#### Children requiring supervision are NOT allowed to attend sessions with you

Unless your facility offers child care services, you may not bring children who require supervision with you to your appointment. If your child does not require supervision and is capable of waiting for you quietly then you may bring them. If any disturbance is caused to other patients or staff members you may be asked to terminate your session early and attend to your child.



#### **Financial Hardship**

If you are experiencing financial difficulties and are unable to afford the cost of our services we have a "Financial Hardship Form" which may be filled-out. If you qualify for financial assistance according to Federal guidelines, we may legally assist you by waiving or discounting your (patient responsibility) portions of the bill. Ask the front desk person for assistance.

#### Important Notice from the Federal Government:

"It is unlawful to routinely avoid paying your copay, deductible or coinsurance payments...even if your doctor allows it. Unless you complete a "Financial Hardship" form and qualify for financial assistance under Federal Standards, you may NOT routinely evade paying your responsibility portions for medical care as outlined in your insurance plan even if your doctor allows it. You both may be charged for breaking the law. This includes services deemed as "professional courtesy" and "TWIP's - Take what insurance pays". Failure to comply places you in violation of the following laws: Federal False Claims Act, Federal Anti-Kickback Statute, Federal Insurance Fraud Laws, State Insurance Fraud Laws. Failure to comply may result in civil money penalties (CMP) in accordance with the new provision section 1128A(a)(5) of the Health Insurance Portability and Accountability Act of 1996 [section231 (h) of HIPAA]. Exceptional cases do apply. Please see contact info for more information. Office of Inspector General, Department of Health and Human Services, Contact by phone: 718-, by fax: 718-, by email: , by mail: Office of Inspector General, 0ffice of Public Affairs, Department of Health and Human Services, , Office of Counsel to the Inspector General, 718-

## We look forward to building a successful relationship with you that lasts a lifetime!

# Patient Health Questionnaire - PHQ ACN Group, Inc. - Form PHQ-202

ACN Group, Inc. Use Only rev 7/18/05

Patient Name	Date		
1. Describe your symptoms			
a. When did your symptoms start?			
b. How did your symptoms begin?			
<ul> <li>2. How often do you experience your symptoms</li> <li>① Constantly (76-100% of the day)</li> <li>② Frequently (51-75% of the day)</li> <li>③ Occasionally (26-50% of the day)</li> <li>④ Intermittently (0-25% of the day)</li> </ul>	? Indicate where you have pa	nin or other symptoms	
<ul> <li>3. What describes the nature of your symptoms</li> <li>① Sharp</li> <li>② Dull ache</li> <li>③ Numb</li> <li>⑥ Tingling</li> </ul>			
<ul> <li>4. How are your symptoms changing?</li> <li>① Getting Better</li> <li>② Not Changing</li> <li>③ Getting Worse</li> </ul>			
5. During the past 4 weeks:	None		Unbearable
a. Indicate the average intensity of your sympto		4 5 6 7	8 9 <b>1</b> 0
b. How much has pain interfered with your norr ① Not at all      ② A little b	, -	le the home, and housew ④ Quite a bit	<i>огк)</i> © Extremely
6. During the past 4 weeks how much of the tim (like visiting with friends, relatives, etc)	5		-
① All of the time ② Most of	the time ③ Some of the time	④ A little of the time	Sone of the time
7. In general would you say your overall health r	ight now is		
① Excellent ② Very Go	ood ③ Good	④ Fair	⑤ Poor
8. Who have you seen for your symptoms?	<ul><li>① No One</li><li>② Chiropractor</li></ul>	<ul><li>③ Medical Doctor</li><li>④ Physical Therapist</li></ul>	Other
a. What treatment did you receive and when?			
b. What tests have you had for your symptoms and when were they performed?			
	② MRI date:	• Other date:	
9. Have you had similar symptoms in the past?	1 Yes	2 No	
a. If you have received treatment in the past for the same or similar symptoms, who did you se	r ① This Office e? ② Chiropractor	<ul><li>③ Medical Doctor</li><li>④ Physical Therapis</li></ul>	© Other t
10. What is your occupation?	<ul> <li>⑦ Professional/Executive</li> <li>② White Collar/Secretarial</li> <li>③ Tradesperson</li> </ul>	<ul><li>④ Laborer</li><li>⑤ Homemaker</li><li>⑥ FT Student</li></ul>	<ul><li>⑦ Retired</li><li>⑧ Other</li></ul>
a. If you are not retired, a homemaker, or a student, what is your current work status?	<ul><li>① Full-time</li><li>② Part-time</li></ul>	<ul><li>③ Self-employed</li><li>④ Unemployed</li></ul>	⑤ Off work ⑥ Other
Patient Signature		Date	